

Issue	Feedback
A lot of lectures held late in the year	CAI arrange lectures in an effort to accommodate the majority of students as much as possible. Given the considerable number of students working in audit departments, CAI endeavour to reduce the lecture burden during the busy season of January – March.
Lectures not available online for long periods due to clashes in timetables	At the induction session, the lecture recording schedule was addressed. This schedule was available online and all lectures were available by the given date, or indeed before the given date. CAI accepts due to differences in timetabling throughout education centres this may be difficult for students. CAI are introducing new online lecture facilities from October 2014 for CAP2 students whereby all lectures will be available from the beginning of the year. Unfortunately it was not possible to have this in place for the 2013/2014 sitting of CAP2.
Revision sessions held quite late in the year, students felt earlier revision sessions would have been beneficial to study.	The time of revision lectures is based around the Institute recommended study leave so that the majority of students should be in a position to attend. CAI accepts that some students are given longer study leave, however this is not the case for all students.
Students felt there was not a sufficient number of past exam/sample papers available for the new financial reporting layout.	CAI note that there were 2 past exam papers available as well as 2 sample papers. The content of the paper had not changed, merely the layout so this should be sufficient for students to become familiar with the exam layout.
Online lectures were not available on the Sunday before the CAP2 exams .	There were unforeseen IT issues with the server. CAI accept that this should not have happened and are putting procedures in place to ensure there are no further occurrences. CAI apologises for the inconvenience to students. The server issue was rectified first thing Monday morning.
Students felt they were not adequately prepared for the R&D question in the CAP2 Tax paper.	A full lecture on R&D was available online. Students attention was drawn to this in lectures. Unfortunately this session was only viewed 505 times. This would indicate that a significant

	number of students did not view this session and therefore may not have given this topic the time it warranted. This topic was also covered in the tax text book. CAI wishes to remind students that all material is examinable in line with the competency statement and students should
	regularly review this during their study.
There was a late change to the Tax NI paper which caused confusion.	CAI wholeheartedly recognise the error and are taking full responsibility thereof. The examiner will be mindful of the issues this may have caused for students when marking the papers and students will be given the benefit of the doubt if there are any issues relating to this change or which could have been caused by this
	change. Students should not be concerned about this and are assured that a full review of the impact of this will be conducted as the papers are marked.
Disparity between number of management accounting lectures and finance lectures.	CAI wish to note that there is considerable new material in finance at CAP2 level while there is not as much new material for management accounting. This is the reason there are more finance lectures and CAI do not envision amending this in the near future as it is felt that the current number of lectures reflect the course content to be covered.
Errors in materials	CAI conduct a rigorous review process and errors should be minimal. CAI would appreciate if any errors are brought to their attention or the attention of CASSI so that they may be reviewed and corrected.
Students felt that an exam in January was difficult to manage with the burden of busy season.	CAI are currently reviewing the timing of the financial reporting and SFMA assessments.
Students felt that two exams on one day was difficult to manage (SFMA and Financial Reporting).	CAI have confirmed their intention to maintain the status quo of the two exams on the one day. Each exam is only 1.5 hours in duration. While it may not be ideal for students, it is necessary to accommodate lectures etc.

CASSI wishes to confirm that all issues in the CASSI programme report were reviewed and the feedback in relation to particular questions has been fed back to the examiner in each case, as appropriate. CASSI wishes to thank students for their time in providing feedback on the CAP2 programme and also CAI for their efforts in considering this feedback and responding to it.